

NEED HELP WITH UTILITY BILLS?

# Utility Assistance Resource Fair

Council Members: Stephanie D. Howse (Ward 7) & Anthony T. Hairston (Ward 10)



**SATURDAY, FEB. 4**

**9:00AM - 12:00PM**

**EAST PROFESSIONAL CENTER**

**1349 E. 79<sup>TH</sup> ST.  
CLEVELAND, OH 44103**

## IMPORTANT INFO

Please bring photocopies of all of the documents listed below. (A copy machine will be available on site)

## WHAT TO BRING

In order to complete applications to enroll in assistance programs, please bring:

- Proof of household's total gross income (e.g. paystub, social security, disability, pension letter, or most recently filed IRS 1040)
- Birth certificate(s)
- ID (driver's license or state ID)
- Supplemental Medical Insurance
- Social Security Card
- Electric Bill
- Gas Bill
- Water and Sewer Bills (if applicable)
- Lease Agreement (if a renter)
- Bring COPIES of the above documentation for all members of your household

\* *Program enrollment based on eligibility.*

Federal Poverty Guidelines: <https://uwc.211ct.org/federal-poverty-level>

- Scan the QR code for registration instructions
- Or you can call **216-881-8247** to schedule your appointment



**APPOINTMENTS PREFERRED AND HIGHLY ENCOURAGED!**

\* Walk-ins will be limited



## What to expect from the service providers:

### CHN Housing Partners

- Discuss eligibility and application processes for discount programs
- Accepting first time applications for HEAP/PIPP
- Accepting recertification of HEAP/PIPP
- Accepting applications for Water & Sewer assistance – Affordability Program
- Accepting applications for Sewer Crisis Program
- Accepting applications for rental assistance
- Accepting applications for Property Tax assistance

### Community Housing Solutions

#### CUYAHOGA COUNTY - ONLY

##### Homeowners

- Provide Mortgage Assistance
- Provide Property Taxes Assistance

##### Cuyahoga Job & Family Services

#### FAMILIES WITH CHILDREN – ONLY

##### Homeowners & Renters

- Help with completing public benefits applications such as Prevention, Retention and Contingency (PRC) emergency program, food, cash, medical, and childcare assistance
- Answer questions related to public benefits
- Provide verification of public benefits for other community assistance programs

### Step Forward

- Discuss eligibility and application processes for discount programs including Winter Crisis, LIHWAP, HEAP, PIPP Plus, and Fuel Fund
- Accepting application packages for HEAP and PIPP Plus for processing at a later date
- Provide updates on previously submitted applications (where possible)

## What to expect from the utility providers:

### Cleveland Division of Water

- Provide duplicate bills
- Make payment arrangements
- Provide detailed billing information
- Review and update account information
- Discuss eligibility and application processes for discount programs

### Cleveland Public Power

- Provide duplicate bills
- Make applicable payment arrangements
- Provide detailed billing information
- Review and update account information

### Dominion Energy

- Provide duplicate bills
- Make applicable payment arrangements
- Provide detailed billing information
- Review and update account information

### FirstEnergy

- Provide duplicate bills
- Make payment arrangements
- Provide detailed billing information
- Review and update account information

### Northeast Ohio Regional Sewer District

- Provide duplicate bills
- Provide detailed billing information
- Review and update account information
- Discuss eligibility and application processes for discount programs
- Sign up for Summer Sprinkling (homeowners who live in property)

### Other organizations in attendance:



**Greater Cleveland  
Food Bank**